

Nau mai haere mai.

Welcome to Martins Bay Holiday Park.

Reception:

Open daily – 8.30am-5pm (at least) (See reception or our website for current closing times)

Arrival:

Check in time is from 2pm in accommodation, 12 noon on Campsites. (Late check in by prior arrangement only.)

Departure:

Check-out-time no later than 10am. Please be prompt. Late checkout must be booked and paid for in advance.

Early departure:

We are not able to offer refunds or credits if circumstances or weather conditions change.

Emergency:

In an emergency Call **111** for Police, Fire, or Ambulance. Report all accidents or incidents to reception.

An automated external defibrillator (AED) is available in the main kitchen and the plateau laundry. First aid kits at reception or main kitchen.

If told to evacuate assemble on the Plateau (tsunami) or the reserve field/carpark (fire etc)

Night phone:

For emergencies and late check-ins call **021 244 2043**.

Camping:

All caravans must have a current Electrical Warrant of Fitness (AS/NZS3100), comply with LPG standards and provide own wastewater container. Empty black and grey wastewater in the dump station only. Camping leads must be tag tested with RCD.

Leave 1.5 metres free between tents/vehicles and site boundaries. This ensures a 3 metre fire break between sites. Keep clearway free of vehicles & camping equipment at all times to allow guest/emergency access to beachfront sites.

Parking:

One vehicle only per site. Additional vehicles can be parked in our car park by reception. Park vehicles on your own site and not on roadways or neighbouring sites.

Facilities:

The outdoor BBQ area goes to night lighting at 10pm and the TV lounge closes. Showers are 50c for a five minute hot shower. Washers & dryers are coin operated. Change and washing powder is available at reception.

Smoking or vaping is not allowed in any building, accommodation, kitchens, dining or BBO communal areas and playground.

Damage:

Management will charge additional cost for damage, missing items and excessive cleaning requirements to any holiday park property and facilities.

Behaviour/conduct/noise:

Quiet time is between 10.30pm and 7am. All music off at 10pm please. As a guide, if you can be heard more than a site away you are too noisy. A good standard of behaviour is expected at all times.

- Alcohol is permitted only on your site or unit. Do not walk around drinking alcohol.
- Show consideration at all times to other guests and staff.
 We reserve the right to remove any person not behaving in a considerate manner without refund.

Bicycles, scooters, skateboards etc:

are to be used in daylight hours only. Helmets must be worn at all times (including adults).

Children:

Parents and caregivers are responsible for the safety of their children at all times. We require children to be back at their registered accommodation/site by 10pm.

Drive slowly:

Speed in camp is 10km or less. Use extra care at all times.

Drones:

Drones are not allowed to be used within or over the park or adjacent reserves.

Barbecues/Fireworks:

Gas barbecues are allowed in the park. Charcoal BBQ's open



fires and wood burning barbecues are prohibited. Fireworks are not permitted in the park, reserve or foreshore.

Fish cleaning station:

The station is just down from reception beside the boat wash. Dispose of the fish frame in the bins provided, sprinkle a little Bokashi zing then sprinkle the frames with a small amount of sawdust. Hose and clean the bench after use. Bait and salt ice are available from reception.

Pets: Pets are **not** permitted in the holiday park.

Sustainability statement:

Please use water and energy wisely.

- · Report leaking taps, toilets or showers to Park Management.
- Spend less than 5 minutes in the shower.
- Recycle waste wherever possible using bins provided.
- Minimise laundry.

Swimming:

Swimming in the bay is usually safe. Please check weather before swimming/kayaking. Please always supervise children.

Things to do:

Kayaks, paddle boards, pedal carts, ping pong bats are all available to hire from reception. Our reception can help with activity ideas, assistance, complaints and feedback.

Visitors:

Visitors must check in at reception before entering the park and pay the daily fee. Visitors are admitted at the discretion of management at all times. Remember you are responsible for your visitors. Visitors must leave vehicles outside the park and depart before 8pm.

Wifi: is available to purchase at reception.

Martins Bay Holiday Park

09 353 9685 or **0800 624 7275**

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