

**Gate code:** \_\_\_\_\_ **#**

This PIN number is for your registered vehicle only.

**Gate Hours: 6.30am to 10pm.**

# Nau mai haere mai.

## Welcome to Whangateau Holiday Park.



### Reception:

Open daily – 8.30am-5pm (Summer 7.30pm).  
Any changes will be notified at reception.

### Arrival:

Check in time is from 2pm.

### Departure:

Check-out-time no later than 10am. Please be prompt.

### Early departure:

We are not able to offer refunds or credits if circumstances or weather conditions change.

### Emergency:

In an emergency call **111** for Police, Fire, or Ambulance. Report all accidents or incidents to reception. An automated external defibrillator (AED) and first aid kit are available at reception.

### Night phone:

For emergencies and late check-ins call **09 427 3305**.

### Camping:

All caravans must have a current Electrical Warrant of Fitness (AS/NZS3100), comply with LPG standards and provide own wastewater container. Empty black and grey wastewater in the dump station only. Camping leads must be tag tested with RCD.

Leave 1.5 metres free between site boundaries. This ensures 3 metre fire break.

### Parking:

One vehicle only per site. Additional vehicles can be parked in our car park by reception. Park vehicles on your own site and not on driveways or neighbouring sites.

### Facilities:

Showers open 5.30am-10pm. Showers, washing machines and dryers are coin operated. Change and washing powder is available at reception.

**Smoking or vaping** is not allowed in any building, accommodation, kitchens, dining or BBQ communal areas and playground.



### Behaviour/conduct/noise:

Quiet time is between 10.30pm and 7am. As a guide, if you can be heard more than a site away you are too noisy. A good standard of behaviour is expected at all times.

- Alcohol is permitted only on your site or unit. Do not walk around drinking alcohol.
- Music must be played at a low volume at all times.
- Show consideration at all times to other guests and staff.

We reserve the right to remove any person not behaving in a considerate manner without refund.

### Bicycles, scooters, skateboards and anything with wheels:

are to be used in daylight hours only. Helmets must be worn at all times (including adults).

### Children:

Parents and caregivers are responsible for the safety of their children at all times. We require children to be back at their registered accommodation/site by 9pm. Playground is closed 9pm to 7am.

### Drive slowly:

Speed in camp to be walking pace only (5km/h). Use extra care at all times.

### Drones:

Drones are not allowed to be used within or over the park or anywhere on Whangateau Harbour.

### Barbecues/Fireworks:

Gas barbecues are allowed in the park. Charcoal BBQ's use is subject to approval and conditions apply. Open fires and wood burning barbecues are prohibited. Fireworks are not permitted in the park, Whangateau Reserve or foreshore.

### Fish cleaning station:

The station is behind the reception building. Wrap all waste and dispose of it in the skip bin. Bait and fish freezer is available from reception.

### Pets:

Pets are **not** permitted in the holiday park.

### Sustainability statement:

Please use water and energy wisely.

- Report leaking taps, toilets or showers to Park Management.
- Recycle waste wherever possible using bins provided.
- Minimise laundry.

### Swimming:

Swimming in the estuary/harbour is usually safe. However the strong tidal current can make it hazardous. Please check before swimming and always supervise children.

### Things to do:

Kayaks, paddle boards, pedal carts, ping pong bats and tennis racquets are all available to hire from reception. Our reception can help with activity ideas, assistance, complaints and feedback.

### Visitors:

Visitors must check in at reception before entering the park and pay the daily fee. Visitors are admitted at the discretion of management at all times. Remember you are responsible for your visitors. Visitors must leave vehicles outside the park and depart before 8pm.

### Identity bracelets: (High season only).

To protect guests and limit access to the park from non-residents, identity bracelets will be issued for security. All visitors during peak season must wear their wristbands at all times.

Whangateau Holiday Park  
**09 427 3305** or **0800 947 275**  
559 Leigh Road, Whangateau  
**whpark@aucklandcouncil.govt.nz**  
**whangateauholidaypark.co.nz**

